



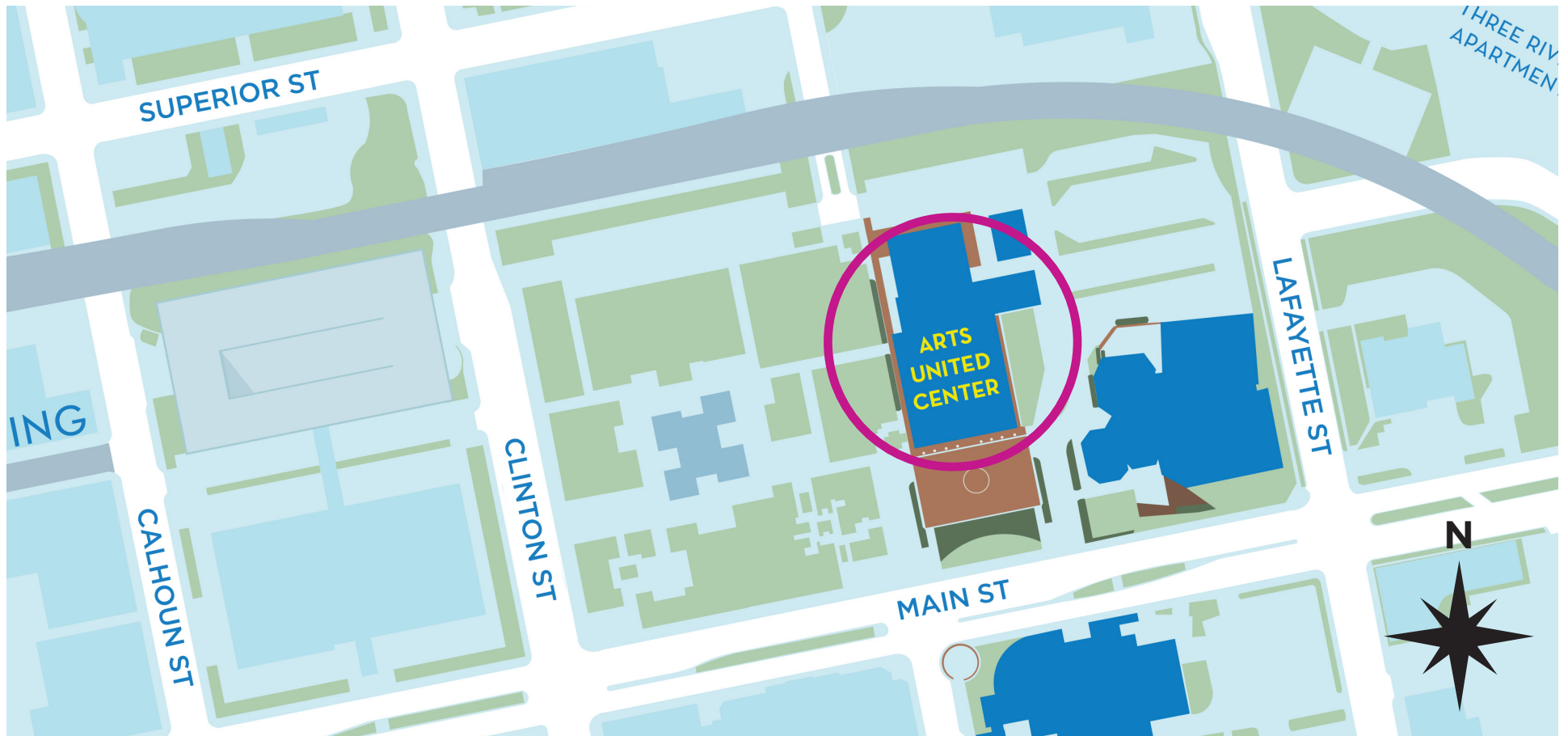
Welcome to the Arts United Center in Downtown Fort Wayne Indiana!

Updated: August 2026

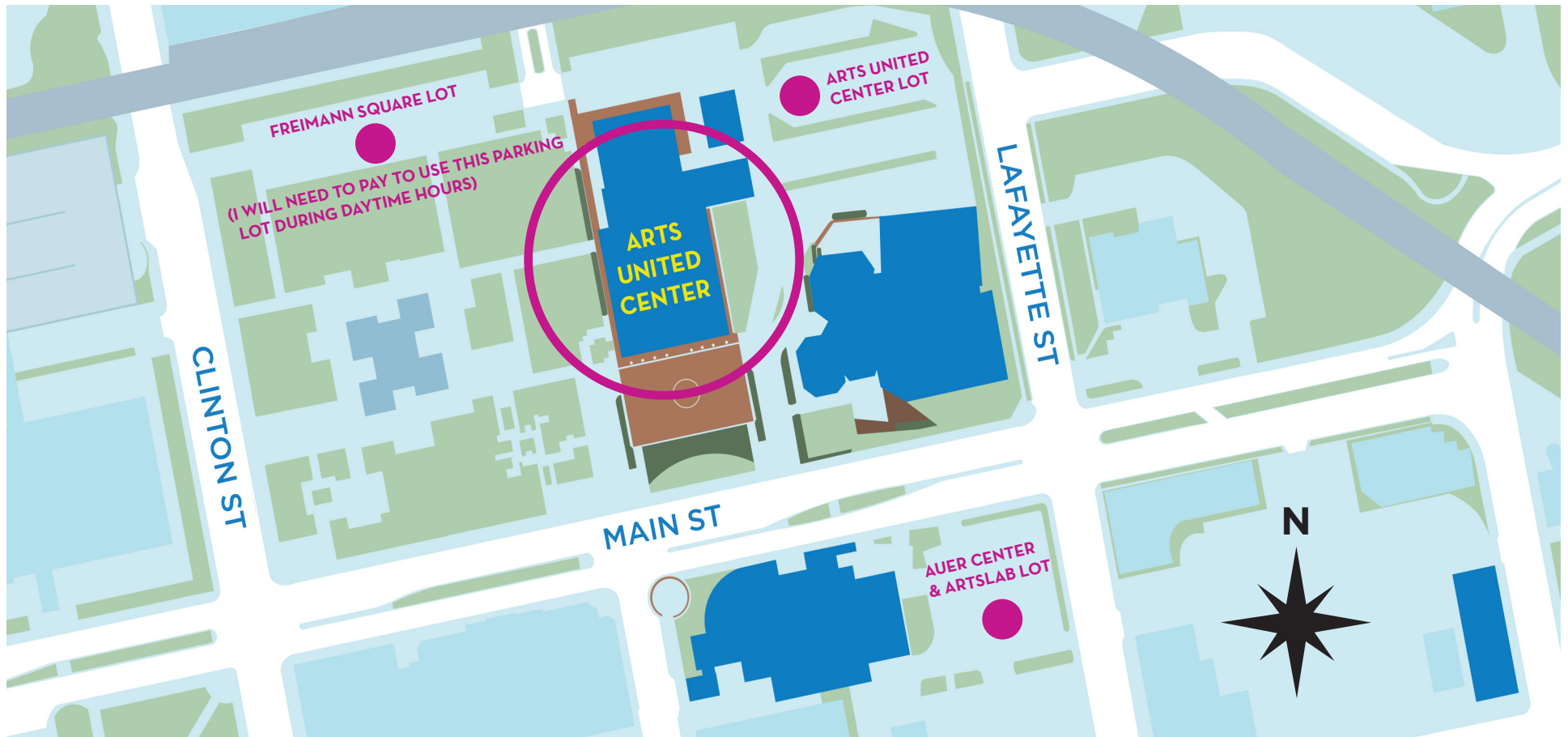


Arts United performances and events should be an enjoyable experience for everyone.

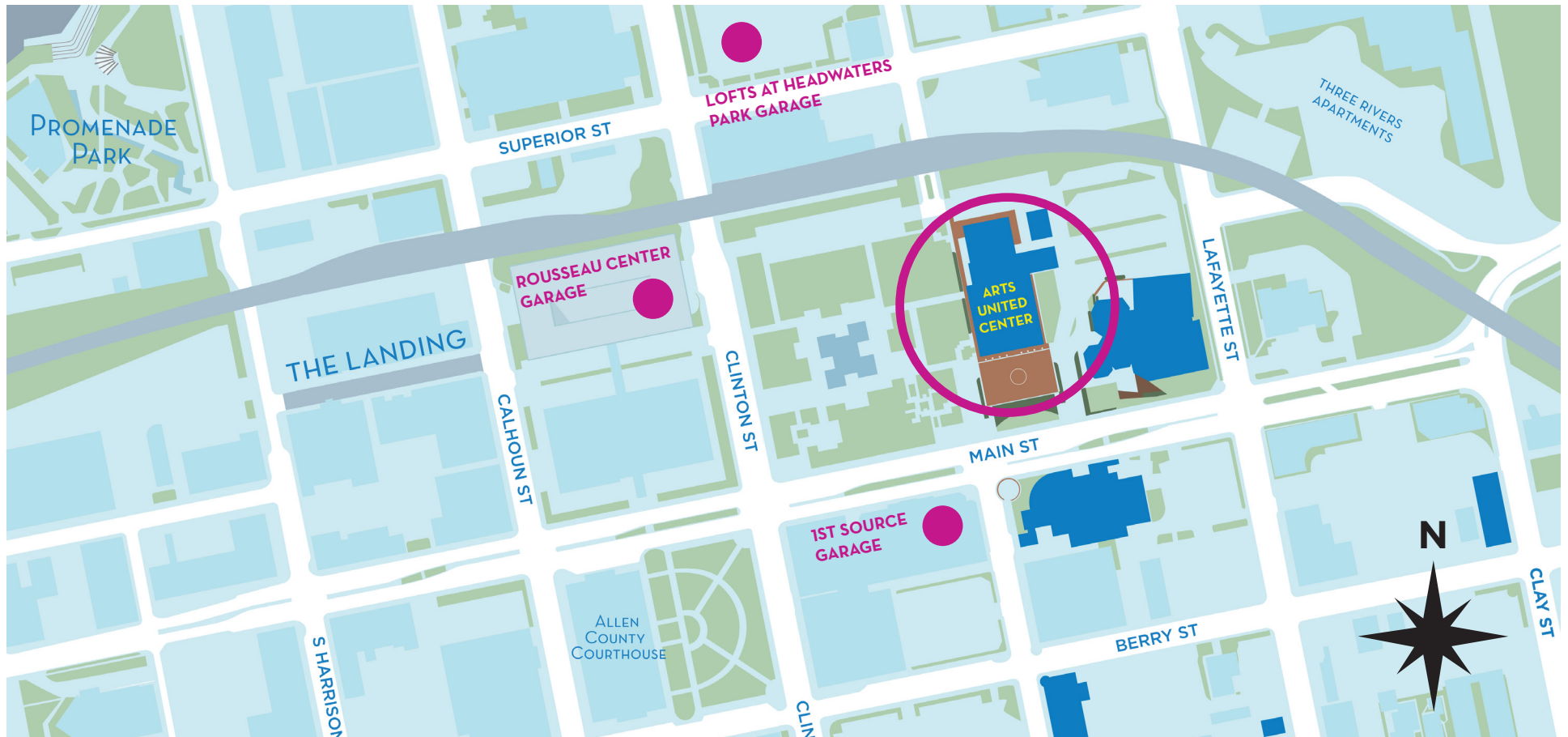
Some experiences at Arts Campus Fort Wayne may be overwhelming. I may want to bring a printed version of this packet to review when I first arrive.



I may be visiting the Arts United Center for a performance, event, or meeting. Here is a map of where it is located and the streets around it.



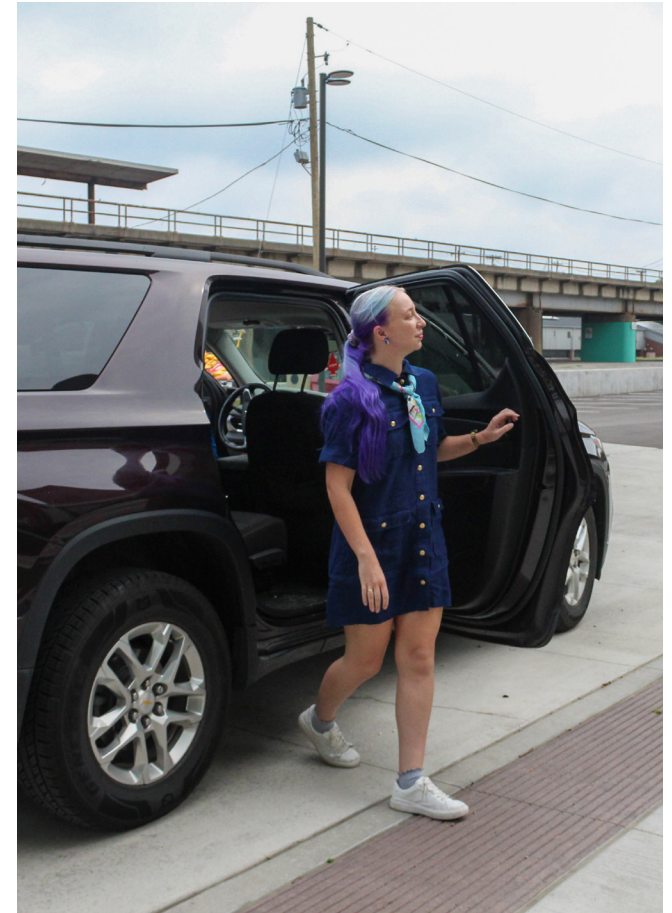
**I can park at the Arts Campus.
Here is a map showing those areas.**



If I can't find parking on Campus, here is a map of places I can pay to park around Downtown Fort Wayne.



If I park, I will make my way to the Arts United Center. If I need to cross the street, I can use the crosswalks at Arts Campus to cross the street. I will look carefully for cars before crossing.



If I am being dropped off, here is where we will go. This drop off area is located near the West Lobby entrance. If I need to be picked up after the event, I can wait inside the West Lobby or outside by the benches.

WEST LOBBY ENTRANCE



MAIN STREET PLAZA ENTRANCE



When I arrive, I can enter through the West Lobby or the Main Street Plaza entrance. These are the doors I will enter.



If I enter the Historic Main Lobby, this is what I will see. There might be a lot of people in the lobby. I may have to wait my turn in line with other people. Sometimes it gets loud and this is okay!



If I enter the West Lobby, this is what I will see. There might be a lot of people in the lobby. I may have to wait my turn in line with other people. Sometimes it gets loud and this is okay!



For most shows or events at the Arts United Center, I will need a ticket. If I have not already purchased one, I can visit the Box Office at the Main Street Plaza entrance. For specific details, I can contact the Box Office at (260) 422-4226.



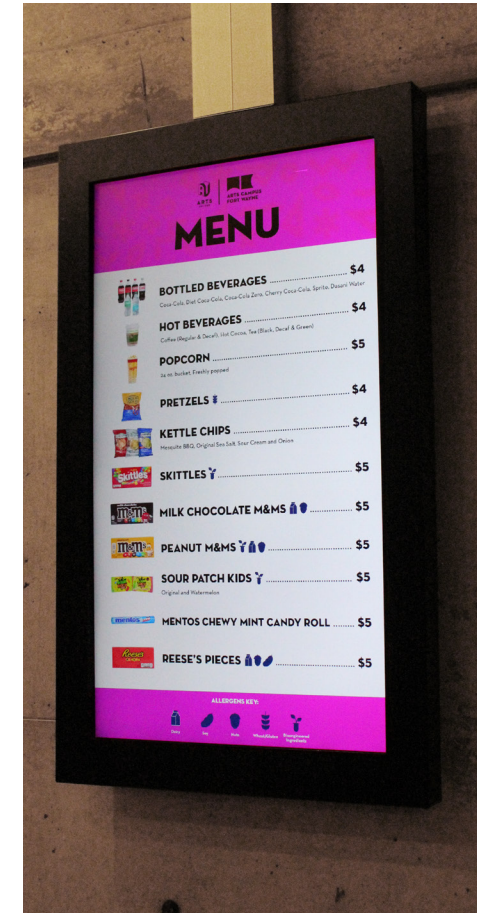
When it's my turn to enter the building, I will have my ticket ready for the usher. The Arts United usher will scan my ticket and direct me to my seat. I may need to wait in line.



If I have any questions, I can visit the information desk in the West Lobby or ask any Arts United staff wearing a name tag with the Arts United logo. One example shown above.



There are different rooms at the Arts United Center. There are signs around the building to direct me so I can find the right one. There are also safety devices marked on the wall and visual alarms that will flash in case of an emergency.



There are food and drinks available in the Historic Main Lobby that people can buy. I can purchase a snack at the concessions stand (if given permission). I may have to wait in line. I can see the snack options on the digital screens by the concession stand and I can ask for a printed menu, too.

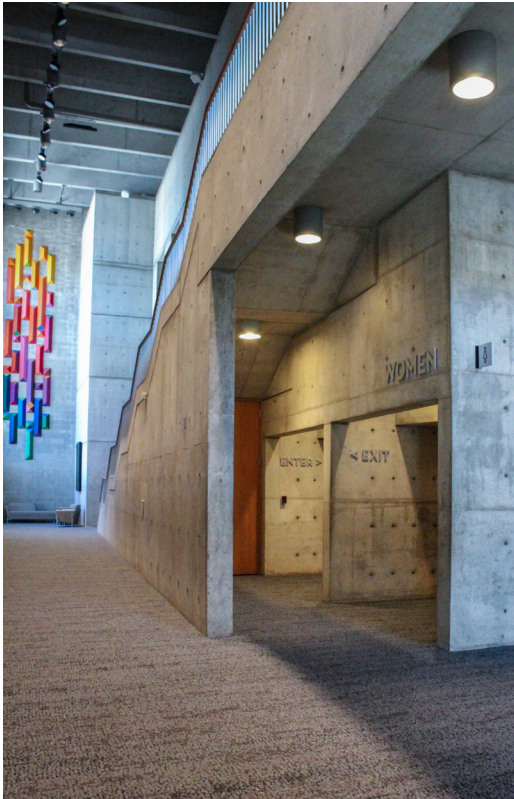


**GUEST & ACCESSIBILITY SERVICES IN
HISTORIC MAIN LOBBY**

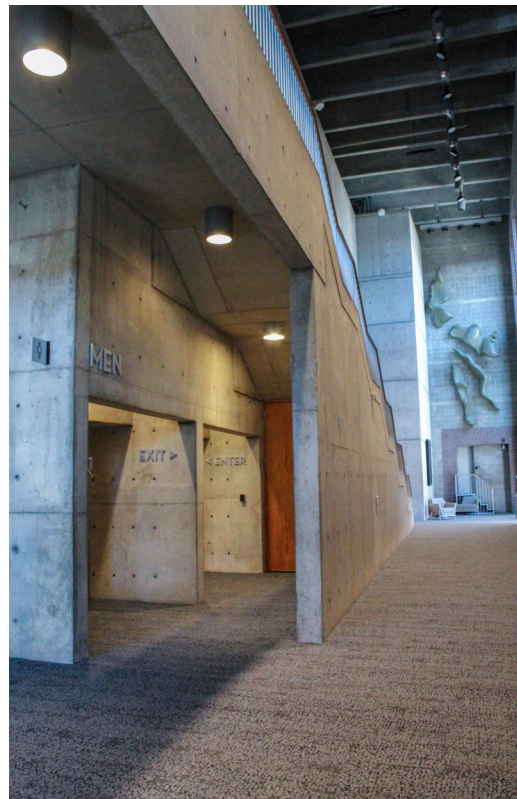


**ITEMS THAT CAN BE FOUND
IN THE SENSORY FRIENDLY KITS**

While I'm in the lobby, I can pick up a Sensory Friendly Kit from Guest & Accessibility Services. This kit was designed to help me feel comfortable and remain engaged during the show.



WOMEN'S & MEN'S RESTROOMS ARE LOCATED ON FIRST FLOOR IN THE HISTORIC MAIN LOBBY



FAMILY RESTROOM IS LOCATED ON THE FIRST FLOOR IN THE WEST LOBBY



COMPANION CARE & PRIVATE RESTROOMS ARE LOCATED ON 2ND FLOOR

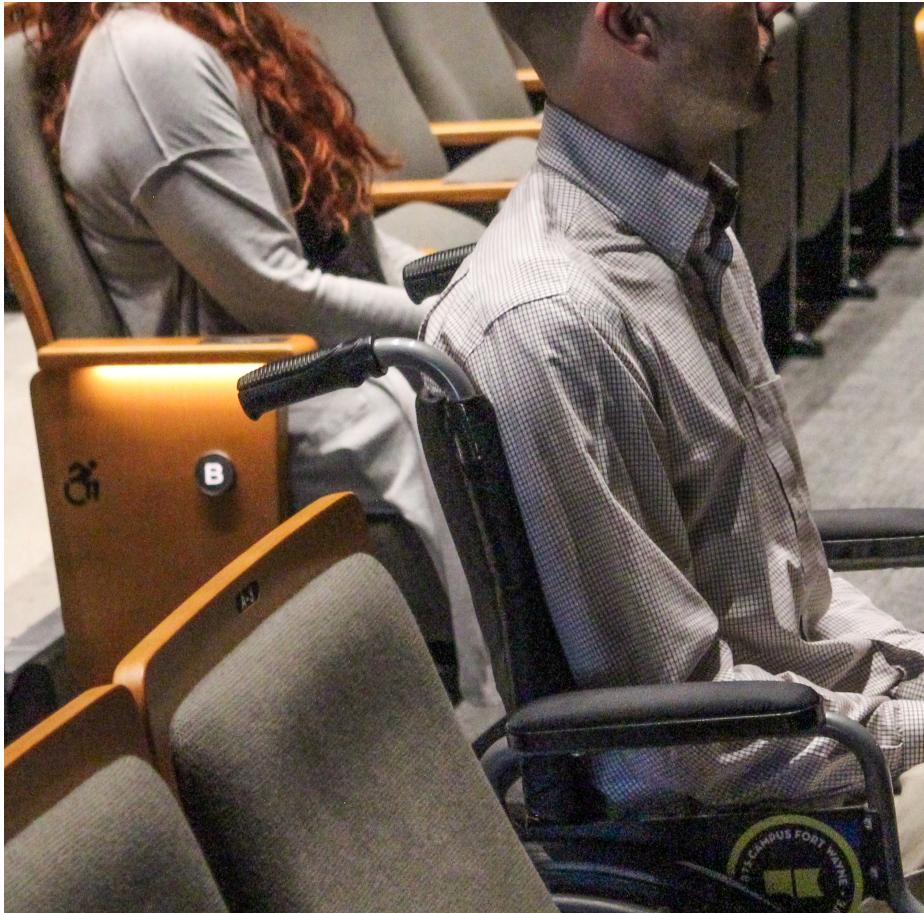
There are restrooms in a few different places in the building. A family and companion care restroom are available. I can ask an Arts United staff member if I need help finding one.



When it's time for the show, I will head towards the theatre. These are the doors I may enter.



Sometimes the theatre may be crowded. To get to my seat, I may have to pass in front of other people, and other people may walk in front me to get to their seats. People might accidentally bump into me while they walk by.



If I am using a wheelchair, my seat will be at the front or back of the theatre depending on what ticket I purchased. If I have questions or need assistance, I can ask an Arts United staff member.



**At the beginning of the show, the lights will darken.
We will all be quiet so that we can hear the show.**



There may be things that make me nervous like loud noises and lights. If I get nervous during the show, I can: cover my eyes, wear headphones, hold someone's hand, or play with my fidget.



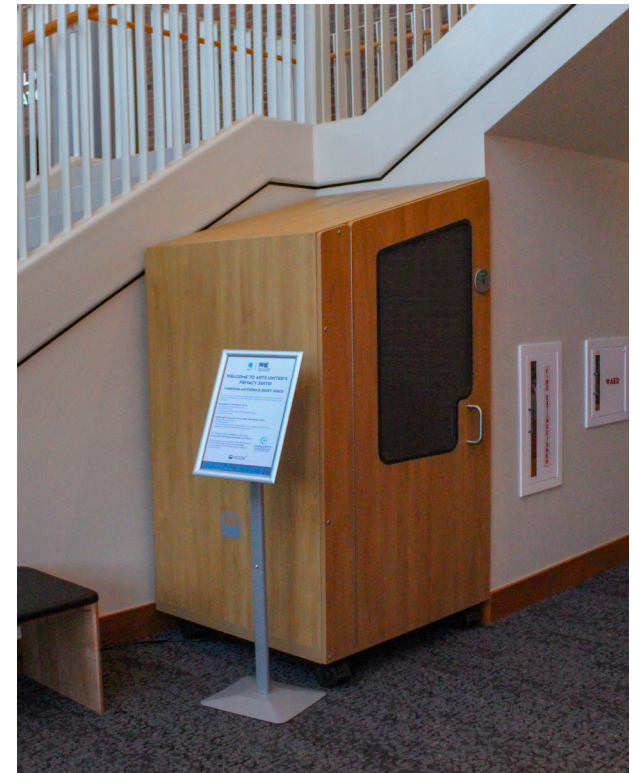
If I see something that I like or think is funny, I can clap my hands or laugh. Others sitting by me might clap and laugh at things, too. If the clapping is too loud, I can: cover my ears, wear earplugs, or wear headphones.



SENSORY SPACE LOCATED IN HISTORIC MAIN LOBBY UNDER WEST STAIRCASE



WHEELCHAIR ACCESSIBLE SENSORY SPACE LOCATED IN HISTORIC MAIN LOBBY UNDER EAST STAIRCASE



PRIVACY SUITE LOCATED IN WEST LOBBY

If I need a break, I may leave the theatre. There are special places for me to go. These areas are designed to provide a controlled environment for privacy, sensory stimulation, and a positive distraction for self-regulation. Sensory spaces are located under both staircases in the Historic Main Lobby. A Privacy Suite (for nursing mothers or for a quiet space) is located in the West Lobby.



I know the show is over when the actors bow and everyone claps. The lights will come back on and everyone will start leaving the theatre. The aisles may be crowded as everyone exits. I will wait my turn to use the aisle, stay behind the line, and exit through the doors. If I want, I can stay in my seat and let others go first.



**Enjoy your time at the Arts United Center.
We hope you come back soon!**



Thanks to WindSwell Foundation, the Arts United Center exceeds expectations for accessibility so people of all ages and abilities can fully participate-as audience members, performers, backstage crew, volunteers, and employees.

The Arts United Center has a Privacy Suite & Sensory Spaces (Nook Pods) available thanks to the Community Foundation of Greater Fort Wayne located near the Family Restroom in the new West Lobby and under both staircases in the Historic Main Lobby.



Going to an event at the Arts United Center



1

I'm going to an event at the Arts United Center.



2

When I arrive, I may have to wait in line. I will get my ticket at the Box Office if needed.



3

When I enter the building, an usher will scan my ticket and direct me to my seat.



4

Sensory Friendly Kits are available. For questions, ask an Arts United staff member.



5

Inside the theatre may be dark, loud, crowded.



6

When I'm in the theatre, I am sitting in my seat with a quiet voice.



7

During the show, there may be things that make me nervous like loud noises and lights.



8

If I need a break, there are Sensory Spaces available in both the West Lobby and Historic Main Lobby.



9

There are a few bathrooms. Follow the signs or ask an Arts United staff member for help.



10

Going to an event at the Arts United Center is fun!